

MULTI-LOCATION INTERNATIONAL ERP MIGRATION TO MS DYNAMICS

CLIENT

A \$200M international technology software and services client with 1,000+ employees and offices located in 5 countries.

CHALLENGE

With 1,000+ employees located across (5) countries, the client needed to install a full-cycle, Microsoft Dynamics ERP integration to standardize and optimize multiple disparate Finance, Project Operations and HR systems within 150 days to meet a hard end-of-year deadline.

Coupled with multiple different technology platforms, international communications and holiday timing challenges, the client needed to migrate historical data into the new system, while simultaneously assessing, implementing and training multiple constituents without interrupting daily business operations.

SOLUTION

Tasked with learning and recommending a viable solution with minimal client requirements and specifications input, the Vortex team reverse-engineered multiple active ERP systems to assess, strategize and recommend the optimal integration solution.

In parallel, the integration team developed customized workflows, training and change management systems to guide and optimize the implementation in lightspeed.

RESULTS

Despite facing a critical, nearly impossible hard deadline to complete the complex, multi-location project prior to the new calendar year, Vortex delivered the fully integrated Microsoft Dynamics installation within (5) months, overcoming multiple systems, time zones, communications and conflicting holiday timing obstacles to exceed client expectations.

Provided via break-fix methodology, Vortex continued to provide customized training, documentation, help desk and maintenance services post live date to ensure client communications and usability were maximized.

- \$200M company
- 1,000+ employees
- 5 countries
- 5 month hard deadline
- 3 systems - Finance, Operations and HR

"Vortex offers proven expertise in the implementation of the entire Dynamics 365 suite. Vortex provides a deep bench of qualified technical subject matter experts and works very well to ensure a successful and timely delivery of all projects."

*CIO for Technology Software
Services and Software Reseller*

ENGAGE

To learn more about Vortex services, expertise and approach, feel free to contact us at 202.602.6662, info@vortexmsp.com or visit us online at www.vortexmsp.com